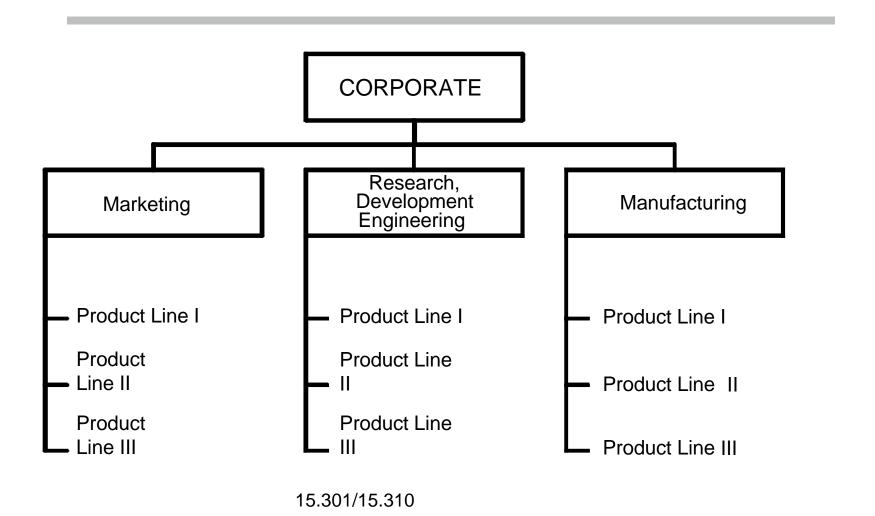
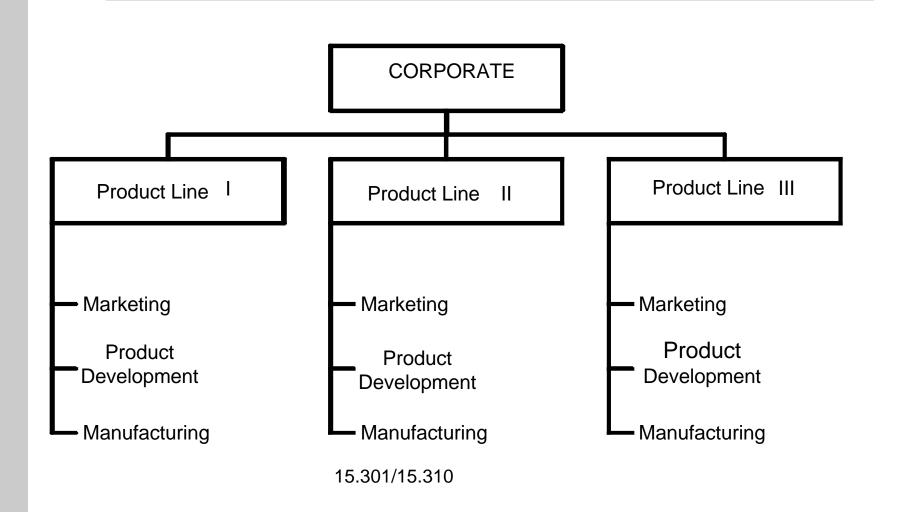
One Way of Organizing



Another Way



Characteristics of Bureaucracy

- Hierarchy of Authority
- Division of Labor
- Technically Competent Participants
- Procedural Devices for Work Situations
- Rules Governing the Behavior of Work Incumbents
- Limited Authority of Office
- Impersonality of Personal Contact
- Administration Separate from Ownership
- Emphasis on Written Communication
- Rational Discipline

MIT

• Is MIT a Bureaucracy?